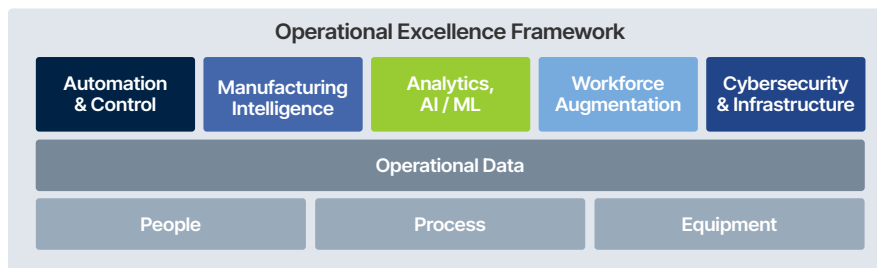# Your Operational Excellence Partner

Harness Your Data. Unleash Your Operation.

Accelerate Your Operations with AI, Analytics, and Automation

Operating in a converged IT-OT environment is complex. We understand. With our experience as an integrator of automation and controls systems, our expertise designing and implementing digital transformation programs, and our capabilities as a managed services provider, we take a holistic, data-centric approach to delivering solutions — including automation, digital technologies, advanced analytics, and artificial intelligence — that help you operate more efficiently, safely, and profitably.

Operational Excellence Framework

Automation & Control	Manufacturing Intelligence	Analytics, AI / ML	Workforce Augmentation	Cybersecurity & Infrastructure

Operational Data

People	Process	Equipment

Our integrated, data-centric approach delivers on the promise of data to drive operational excellence, by giving you greater visibility, knowledge, and control.

Your Single Source for IT-OT Systems and Services

We work with you every step of the way, from initial requirements through design, implementation, and management.

Design
We collaborate with you to define system and user requirements that consider the physical, logical, user interface, data, and cyber needs of your operations.

Build
We leverage technology and best practices to control processes and equipment and leverage real-time data to drive operational efficiency and performance.

Manage
We support, maintain, and actively monitor your systems, ensuring you are up and running while also freeing up your budget and people to focus on your business.

Serving Regulated Industries for 40 Years

Life Sciences
We help life-sciences companies meet regulatory requirements and manage complex operations — from labs to manufacturing and distribution — with greater efficiency and security while ensuring data integrity.

Food & Beverage
We give food & beverage companies the power and flexibility to keep pace with rapidly changing consumer preferences while meeting demanding cost targets.

Critical Infrastructure
We deliver solutions that give critical infrastructure operators the ability to operate securely, reliably, and efficiently while minimizing downtime.

Our Services

- Digital strategy / roadmap
- User requirement definition
- System architecture design
- Integration of IoT devices and sensors
- Integration of legacy systems with new technologies
- Data integration across different platforms and systems
- Managed Services and Support
- Process Optimization
- Analysis and improvement of control strategies
- Data Management and Analytics
- Advanced Analytics, AI/ML
- OT Cybersecurity / Network assessment
- Smart Manufacturing Solutions (MES/MOM)
- Supply Chain Digitization
- Documentation for regulatory compliance
- Configuration and programming (PLCs, SCADA, DCS)
- Custom software development
- System testing and troubleshooting
- Commissioning and start-up support
- Training
- Project Management
- SCADA, AI, DT as a Service

Contact Us

✉ info@inflexionpoint.ai

🌐 www.inflexionpoint.ai

Locations
- HQ: Neptune, NJ
- Satellites: Mid-Atlantic, South Atlantic
- Presence: Midwest, Pacific Coast, Canada

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Simplify and Strengthen Operations

In Control, Anytime, Anywhere

See and control your entire operation with our approach that provides an end-to-end integrated solution – control, visualization, data collection, process orchestration, and events with integrated data – in a unified namespace that delivers context, insights, and a seamless user experience from the boardroom to the plant floor.

Simplify Your Operations, with IT-OT Solutions 'as a Service'

Managing IT and OT systems requires time and expertise, both of which are often in short supply. Instead, leverage our specialized skills and experience, ensuring your systems are not just functional, but fully optimized and aligned with your strategic goals. We go beyond mere management; we proactively run and oversee these systems, ensuring they operate at peak efficiency and are resilient. Features include:

- 24/7/365 monitoring, management, service
- Tiered service levels to fit your operations
- Scale up or down, as needed
- One monthly price

Trusted by Leading Companies

With 40 years of experience building and maintaining IT and OT systems for companies in regulated industries, we understand your business goals and how technology, intelligently deployed and managed, can help you achieve them. Our clients include:

AstraZeneca   ABInBev   AMERICAN WATER   BeiGene

bge AN EXELON COMPANY   BIMBO   freshpet

HERSHEY THE HERSHEY COMPANY   GSK   Johnson&Johnson   JUST BORN QUALITY CONFECTIONS

Kao   KEDRION BIOPHARMA   mannkind

MERCK   Nestlé HealthScience   SJI   zimmer

Drive Performance through Operational Intelligence

Now, more than ever, precise up-to-the-second data is critical to driving operations. Let us help you transform your operation to enable data-driven or automated decision-making that drives increased productivity, flexibility and resilience across your entire value chain — so you can focus on what you do best.